SERVICES

Skandis Systems™ is a leader in internationalization (I18N) and localization (L10N) with exclusive services for the Asian and European software markets. We offer clients:

- Software Audits – Analysis and Design.
- Project Management.
- Implementation and Development.
- Quality Assurance and Testing.
- Maintenance and Technical Support.
- Systems Integration.
- Translation & Localization.
- Internationalization:

**SoftGlobalization** is our exclusive set of tools and services specifically designed to facilitate the internationalization process. It encompasses a well-defined methodology utilized by our engineers to ensure the best solution is applied in each project undertaken.

**WebGlobalization** is our exclusive set of web-centric tools and services that offer clients ongoing localization and development services for their multi-lingual web and mobile applications.

### TECHNOLOGIES

<table>
<thead>
<tr>
<th>Windows, Apple, Unix, Linux, Google Android, Mobile, Web 2.0, Embedded</th>
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<tbody>
<tr>
<td>International OS Development Versions</td>
</tr>
<tr>
<td>HTTP/S, SOAP, TCP/IP, XML, HTML 5, CSS3, AJAX</td>
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<tr>
<td>Microsoft VB/VBA/VBScript, ASP.NET MVC, Silverlight, Adobe Flex</td>
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<tr>
<td>C/C++/C#, NHibernate, Delphi, Phython, Ruby-on-Rails, X Windows, Motif</td>
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<tr>
<td>Java/JSP/JSF/JavaScript, jQuery, Hibernate, Spring, Struts</td>
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<tr>
<td>Perl, Python, PHP, shell, cgi programming</td>
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<tr>
<td>Firefox, Chrome, Safari, Microsoft Browsers</td>
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<tr>
<td>Apache, Tomcat, Microsoft IIS, BizTalk, Exchange, SharePoint, WebSphere, Commerce, MQ, Portal, Content Management Systems, Drupal, SiteCore</td>
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<tr>
<td>ODBC/JDBC, Oracle, SQL Server, Informix, PostgreSQL, MySQL, NoSQL</td>
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<tr>
<td>UNICODE, UTF-8, EUC, JS, SJIS, BIG5, GB2312, KS C-5601, ISO 8859-n</td>
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<tr>
<td>VS 2012 Test Manager, CPP///J/NUnit, Rational, SilkTest, Cucumber, Capybara, Selenium, Ant, Maven, GIT, SVN</td>
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<tr>
<td>Agile Testing Methods: ACD, BDD, TDD</td>
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<tr>
<td>Other Technologies Upon Request</td>
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</table>

**OUR SERVICES** for managing and implementing the internationalization of software provide clients these benefits:

- **Experience** – experts in internationalization issues and software development.
- **Competitive** – personalized, expert service provided within the client’s budget.
- **Accountable** – customized solutions delivered on time, with non-stop technical support across time zones.

**Multi-lingual Engineers** – engineers perform development and QA under native environments, ensuring each project undertaken is technically and culturally accurate.

**Infrastructure** – Skandis Systems maintains extensive, in-house localized labs for ongoing development and QA. State-of-the-art hardware and software are maintained with multi-language operating systems, software development, third-party tools and secured, high-speed VPN for efficient and secure communication. All development and QA is done in a native environment, essential to any I18N/L10N effort.

**I18N Support:**
- Locale Initialization
- String Externalization
- Unicode Support
- Multi-Byte Support (CJK Languages)
- Bi-Directional Support (Arabic, Hebrew, Farsi Languages)
- Input Method Editor (IME) Support
- Cultural Data Formatting (Date/Time/Number)
- Currency Support
- Measure/Unit Conversion
- Character Set Conversion
- Localization
- Linguistic Testing

**INITIATING A PROJECT.** A typical I18N project employs the following methodology:

**Initiate Project.**

Exchange mutual non-disclosure agreement with client. Consult with client to determine needs and requirements. Understand overall product architecture and identify product long-term evolution and goals.

**Evaluate Product.**


**Present Proposal** to client and resolve outstanding issues prior to project approval and signing of contract.

**Implementation.**

System and software environment is prepared in-house based on the needs & requirements determined during Project Initiation.

Weekly status reports are generated, outstanding issues addressed, and milestones checked throughout implementation.

**Milestone deliverables** are provided to client per schedule. Version control tree is updated.

**Quality Assurance and Systems Integration.**

**Buglists** are maintained and fixes ftp’d to beta sites. Version control is maintained. **Localized data** is generated for effective QA and tested in preparation for L10N. System **integration** at beta or customer site is scheduled on an as-needed basis.

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